



RETURNS & EXCHANGES

All items can be exchanged or returned for a credit note (valid 12 months), within 14 days of purchase or receiving your parcel.

Garments must meet the following criteria;

- Must be received within 14 days of receiving your goods.
- Proof of purchase must be provided.
- Must be new and unworn with all original packaging and swing tags attached.
- Must not have any dirty marks, stains, pet hair/fur or smell of perfume, deodorant, body odour, cosmetics or washing powder.
- Must be a current stocked item. Does not include staff or special orders.

REFUNDS

In compliance with Australian Consumer Law, Tudor School Uniforms is not required to provide a refund if you make a wrong selection or change your mind. Refunds will only be considered under certain circumstances, at our discretion.

FAULTY ITEMS

We reserve the right to repair all faulty garments due to manufacturing error, where possible.

Products damaged as a result of wear and tear, accidents, mishandling or not following garment washing/drying instructions will not be repaired, replaced or refunded. Determination of the reason for damage will be assessed by our quality control team at our showroom.

STILL HAVE A FEW QUESTIONS?

Please email us hello@tudorschooluniforms.com.au